1. Launch 2. News 3. Sign In 4. Search 5. Equipment 6. Parts

ENHANCE PRODUCTIVITY
IN THE FIELD

Are your field employees unable to look up equipment and parts?
Do your Techs need a way to post time and update work order information in the field?
Wish you could provide available rental equipment information during on-site visits?

ID MobileAccess 3.0 gives you remote access to the information you need right on your smartphone or tablet 24/7.[1] For greater productivity while you are on the go, ID MobileAccess 3.0 provides a range of new tools along with a new, modern UI experience using a live feed of information from your IntelliDealer™ Dealer Management System (DMS)[2].
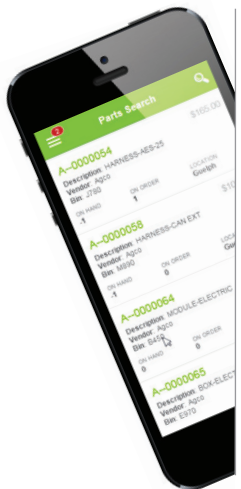
Search parts inventory

- See detailed parts information when you're away from your desk
- Search your parts inventory based on basic fields (e.g. parts number, location, description, vendor) or advanced fields (e.g. bin, class, type, source)
- View on-hand and on-order quantities by branch location
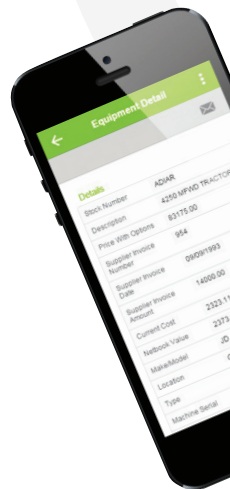
View and share equipment inventory

- View your entire equipment inventory
- Search all available units, share equipment information, and drill down into the details, including serial numbers and attachments
- Use the new camera integration feature to view or add multimedia images[3] for your available inventory
- Send full color emails to customers that include available multimedia[3] and unit information
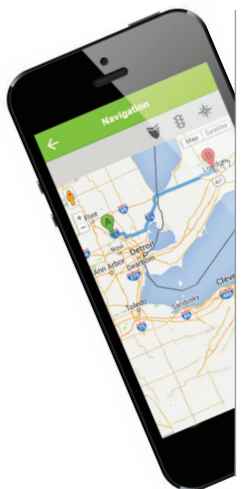
Maintain customer information and map locations

- View and maintain all of your customer information, including Google Mapping and interactive navigation to their locations
- Set a customer's GEO location (i.e. latitude and longitude) for easy mapping of rural customers
- All phone numbers and email addresses are clickable
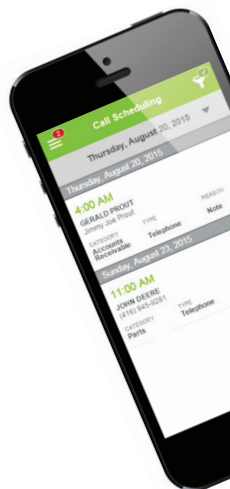
View and manage your customer calls

- Set up, view and maintain your call schedule and all call history
- Badge tag notification shows the number of calls scheduled along with a status indicator
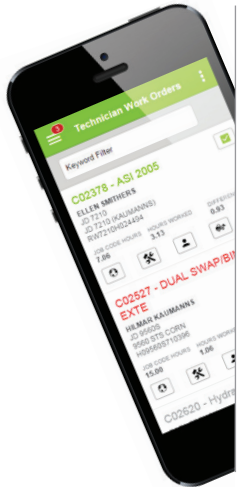
Clock repair time to work order segments

- Capture necessary signatures for the end-of-day Service Job Report and view/add appropriate multimedia[3] to the work order
- Mobile Technicians can clock repair time at the segment level, as well as update descriptions, complaints, causes and corrections
- Second Technician support allows multiple Technicians to assist on a single repair segment
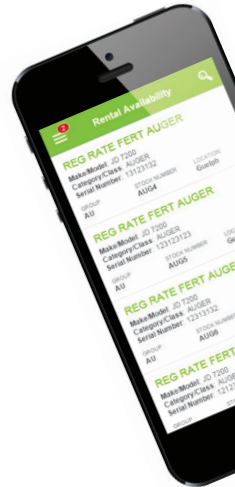
View rental availability

- Assist clients in the field with a view of rental units available for a given date or range
- Use the camera integration feature to view/add multimedia images[3] of your rental fleet
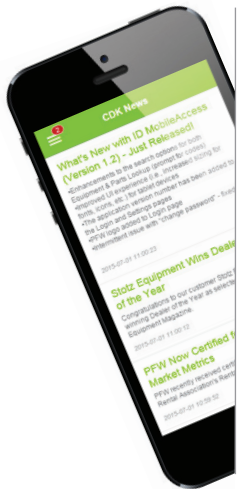
Get CDK and dealership news

- Get updates from CDK sent directly to your phone
- Dealership news allows you to inform employees about specials, customer events and training

Key features and benefits

- Mobile access to CDK IntelliDealer information
- Accessible from tablets and smartphones
- CDK and Dealership news feed
- Search parts inventory information
- Search equipment information
- View availability by location/branch
- View and attach equipment multimedia **(New)**
- Search customer information
- Map customer location with interactive turn-by-turn directions
- Customer call scheduling
- Clock repair time and more with Service MobileTech **(New)**
- View rental availability **(New)**
- View key finance dashboards

Let us show you how **ID MobileAccess 3.0** can help you work more efficiently when you're away from the dealership.

[1]Access will be temporarily unavailable during system maintenance windows and system backups.
[2]ID MobileAccess 3.0 is a supported application for mobile devices. The IntelliDealer DMS does not work on mobile devices.
[3]Multimedia function is only available for IntelliDealer Insight 2.0 DMS users.